



## **SAMPLE JOB DESCRIPTION: Family Support Worker**

### **Recommended Duties and Responsibilities**

- Initiating and maintaining regular contact with families, primarily in their homes.
- Establishing a trusting relationship with families.
- Providing prenatal and other health education.
- Assisting to strengthen parent-child relationships.
- Assisting parents to improve their skills to optimize the home environment for the child's well-being and safety.
- Assisting in making and attending health and human service appointments, including activities related to employment and educational goals.

### **Minimum Qualifications**

- A high school diploma/GED with experience working with, or assisting, at-risk children and families in a community setting.
- Knowledge of infant and child development.
- Strong listening skills.
- Ability to identify family strengths and foster self-sufficiency and independence in families.
- Ability to be satisfied with on-going projects where positive outcomes are often not immediately apparent.
- Emotionally mature and capable of exercising judgment.
- Ability to handle stressful situations.
- Knowledge of community resources.
- Successful parenting and/or child care experience.
- Respect for and sensitivity to the needs and rights of others, including those with differing cultural, racial, sexual, or ethnic identities.
- Ability to establish trusting relationships and work effectively with mothers, fathers, and extended family.
- Belief that children need to be nurtured.